

# **UPDATED - Hurricane Harvey Resources**



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## **Note from CareStarter:**

*This list has been updated as of October 5, 2017! Certain resources are time sensitive (such as the cleanup request hotline, and the Red Cross immediate assistance form).*

*Protect Texas Fragile Kids and CareStarter are teaming up to support anyone and everyone impacted by Hurricane Harvey! We know there are a lot of people out there feeling overwhelmed, uncertain, and stressed, but we're here to support you!*

*CareStarter has donated the use of their platform to ensure everyone has access to the resources they need right now, and we've collaborated to put together a list of diverse resources that can provide services right now! See the details below.*

*Please note that inclusion on this list is not an endorsement of an organization or company.*

## **Disability Rights Texas**

*Family - Disability Services*

1500 McGowen, Houston, TX 77004

713-974-7691

<http://www.dr.tx.org>

## **Note About This Provider:**

*Assistance related to service animal shelter access or other disability rights issues.*

*Checklist related to what to do if your child has a special education or section 504 need:*

*[https://www.disabilityrightstx.org/files/DRTx\\_TxSER\\_SPED\\_Guidance\\_Harvey\\_English.pdf](https://www.disabilityrightstx.org/files/DRTx_TxSER_SPED_Guidance_Harvey_English.pdf)*

## **Partners Resource Network**

*Family - Disability Services*

2400 Augusta Dr., Ste. 435, Houston, TX 77057

877-832-8945

<http://prntexas.org/harvey-assistance/>

**Texas Parent to Parent**

*Family - Disability Services*

3710 Cedar St, Box 12, Austin, TX 78705

866-896-6001

<http://www.txp2p.org/>

**911**

*Family - Emergency Resources*

Houston, TX 77002

911--

Note About This Provider:

*Critical emergencies only! Stay on the line until someone answers - do not hang up.*

**AAC Relief - Hurricane Harvey**

*Family - Emergency Resources*

Houston, TX 77002

<https://harveyaac.recovers.org/>

**Austin Disaster Relief Network**

*Family - Emergency Resources*

Austin, TX 78701

512-806-0800

<https://adm.org/disaster-relief/survivor-assistance/>

Note About This Provider:

*Call the hotline to set up a meeting with an ADRN Emotional Care team member. Support may include: connection to resources, church sponsorship via ADRN's Disaster Relief Shepherd program, gift cards for purchasing immediate needs, and a wristband that allows free access to merchandise at the Hope Family Thrift Store (<http://hopefamilythrift.org/>).*

**Brazoria County Emergency Call Center**

*Family - Emergency Resources*

Brazoria, TX 77515

979-864-1064

## **Centers for Disease Control - Hurricane Harvey**

*Family - Emergency Resources*

Houston, TX 77002

<http://content.govdelivery.com/accounts/USCDC/bulletins/1b47d1e>

Note About This Provider:

*A collection of information and resources about staying safe after the hurricane, including details about returning home, how to avoid dangerous situations related to food, water, and carbon monoxide, as well as other topics.*

## **City of Houston Emergency Information**

*Family - Emergency Resources*

Houston, TX 77002

<http://www.houstonemergency.org/>

## **Direct Relief USA**

*Family - Emergency Resources*

Houston, TX 77002

<https://www.directrelief.org/>

## **Disaster Assistance.gov - Hurricane Harvey**

*Family - Emergency Resources*

Houston, TX 77002

180-062-1336

<https://www.disasterassistance.gov/>

Note About This Provider:

*Apply for disaster assistance, find information on hotels participating in the Transitional Sheltering Assistance Program, among other information.*

## **Disaster Relief for People with Disabilities Hotline**

*Family - Emergency Resources*

Houston, TX 77002

180-062-6495

<http://www.reachcils.org/announcements/disaster-relief-people-disabilities-hotline-1800-626-4959>

Note About This Provider:

*Disaster assistance for the following topics:*

*Disaster-related problem-solving*

*Evacuation strategies and issues*

*Shelter accessibility issues*

*Temporary housing strategies*

*Assistive device, durable medical equipment, and consumable medical supply referrals*

## **FEMA - Hurricane Harvey**

*Family - Emergency Resources*

Houston, TX 77002

[https://www.fema.gov/hurricane-harvey?utm\\_source=hp\\_promo&utm\\_medium=web&utm\\_campaign=disaster](https://www.fema.gov/hurricane-harvey?utm_source=hp_promo&utm_medium=web&utm_campaign=disaster)

Note About This Provider:

*Apply for FEMA assistance, and find information and resources related to recovering from the hurricane.*

## **Flood Reporting**

*Family - Emergency Resources*

Houston, TX 77002

<https://www.fema.gov/nfip-file-your-claim>

## **Harris County Homeland Security and Emergency Management**

*Family - Emergency Resources*

Houston, TX 77002

<http://readyharris.org/>

## **Houston Fire & Police Departments**

*Family - Emergency Resources*

Houston, TX 77002

311--

**Houston Red Cross**

*Family - Emergency Resources*

Houston, TX 77002

713-526-8300

**LiveHealth Online - Hurricane Harvey**

*Family - Emergency Resources*

Houston, TX 77002

<https://www.livehealthonline.com/harvey>

Note About This Provider:

*Access to doctors and therapists online for anyone impacted by the hurricane is free through December 31st, 2017.*

**National Child Traumatic Stress Network**

*Family - Emergency Resources*

Houston, TX 77002

<http://www.nctsn.org/trauma-types/natural-disasters/hurricanes#tabset-tab-5>

Note About This Provider:

*A collection of text-based resources on reactions children may have to the trauma of a hurricane, and ways they can be supported.*

**Portlight Inclusive Disaster Strategies Hurricane Harvey Disability Hotline**

*Family - Emergency Resources*

Houston, TX 77002

800-626-4959

## **SAMHSA's Disaster Distress Hotline**

*Family - Emergency Resources*

Houston, TX 77002

800-985-5990

<https://www.samhsa.gov/find-help/disaster-distress-helpline>

Note About This Provider:

*A 24/7 hotline with trained crisis counselors dedicated to providing immediate support and counseling for those experiencing distress associated with disasters. Multilingual and confidential. Text TalkWithUs to 66746 to connect with a counselor via text.*

*SAMHSA tip sheet for talking with children and youth after traumatic events:*

<https://www.samhsa.gov/sites/default/files/tips-talking-to-children-after-traumatic-event.pdf>

## **Texas Diaper Bank**

*Family - Emergency Resources*

Houston, TX 77002

210-731-8118

## **Texas Workforce Commission - Hurricane Harvey**

*Family - Emergency Resources*

Houston, TX 77002

<http://www.twc.state.tx.us/jobseekers/disaster-unemployment-assistance>

Note About This Provider:

*Find information related to filing for unemployment if you have lost your job as a result of the hurricane.*

## **US Department of Health & Human Services - Hurricane Harvey**

*Family - Emergency Resources*

Houston, TX 77002

<https://www.phe.gov/emergency/events/harvey2017/Pages/default.aspx>

Note About This Provider:

*A broad collection of information and resources from HHS, including latest information, food and water safety, cleaning up from the storm, etc.*

*Medicaid and CHIP Hurricane Harvey FAQ:*

[https://content.govdelivery.com/attachments/TXHHSC/2017/09/06/file\\_attachments/875424/hurricane-harvey-faq.pdf](https://content.govdelivery.com/attachments/TXHHSC/2017/09/06/file_attachments/875424/hurricane-harvey-faq.pdf)

**USA.gov - Hurricane Harvey**

*Family - Emergency Resources*

Houston, TX 77002

<https://www.usa.gov/hurricane-harvey>

Note About This Provider:

*Information and resources related to recovering from a disaster, assistance from federal, non-profit, and other sources, as well as rumor control, shelter information, and instructions on how to replace vital documents (e.g. birth certificates).*

**After the Storm Resource Guide - Hurricane Harvey**

*Family - Non-Profits and Social Services*

Houston, TX 77002

<https://www.unitedwayhouston.org/assets/uploads/documents/news-publications/Greater-Houston-after-the-storm.pdf>

**American Kidney Fund**

*Family - Non-Profits and Social Services*

Houston, TX 77002

180-079-5322

<http://www.kidneyfund.org/>

Note About This Provider:

*Any Texas dialysis patients impacted by Harvey who is in need of support, including financial support for medication, food, household items, or fuel for transport to medical appointments can reach out to the phone number to apply for an emergency grant.*

**Anthem Nursing Hotline**

*Family - Non-Profits and Social Services*

Houston, TX 77002

186-641-7170

**Autism Society of Texas**

*Family - Non-Profits and Social Services*

Houston, TX 77002

180-032-8847

<http://www.texasautismsociety.org/>

Note About This Provider:

*Information, emotional support, and connection to other autism-specific resources.*

## **Cleanup Assistance Hotline - Hurricane Harvey**

*Family - Non-Profits and Social Services*

Houston, TX 77002

844-965-1386

Note About This Provider:

*The deadline is October 15, so be sure to contact before then.*

## **DaVita**

*Family - Non-Profits and Social Services*

Houston, TX 77002

180-040-0833

<https://www.davita.com/>

## **DeafLink**

*Family - Non-Profits and Social Services*

Houston, TX 77002

<http://www.deaflink.com/houston>

Note About This Provider:

*ASL videos providing updates and information related to shelters and emergency contact details.*

## **Family to Family Network**

*Family - Non-Profits and Social Services*

13150 FM 529, #106, Houston, TX 77041

713-466-6304

<http://www.familytofamilynetwork.org/>

## **Living Hope Wheelchair Association**

*Family - Non-Profits and Social Services*

9500 Westview, Suite 104, Houston, TX 77055

281-764-6251

<http://www.lhwassociation.org/>



**Red Cross Immediate Assistance - Hurricane Harvey**

*Family - Non-Profits and Social Services*

Houston, TX 77002

<https://harveyhelp.redcross.org/index.html>

Note About This Provider:

*Time sensitive! Register by Tuesday, October 10, 2017.*

**TEA Hotline for Parents - Hurricane Harvey**

*Family - Non-Profits and Social Services*

Austin, TX 78701

512-463-9603

**Texas Department of Transportation**

*Family - Non-Profits and Social Services*

Houston, TX 77002

<https://drivetexas.org>

Note About This Provider:

*Live map showing road closures, and specific conditions causing the closures.*

**Texas HHS Pharmacy Guidance - Hurricane Harvey**

*Family - Non-Profits and Social Services*

Houston, TX 77002

<https://www.txvendordrug.com/hurricane-harvey>

**Brazoria County Shelter Information**

*Family - Shelters*

Brazoria, TX 77515

<http://brazoriacountytx.gov/government/commissioners-court/county-judge/public-information-officer/shelter-information>

**FEMA Shelters**

*Family - Shelters*

Houston, TX 77002

Note About This Provider:

*Search for open shelters by texting SHELTER and a Zip Code to 43362 (4FEMA). Ex: Shelter 01234 (standard rates apply).*

**Red Cross Active Shelters Map**

*Family - Shelters*

Houston, TX 77002

866-526-8300

[http://maps.redcross.org/website/maps/ARC\\_Shelters.html](http://maps.redcross.org/website/maps/ARC_Shelters.html)

Note About This Provider:

*Check the following phone number for other information: 866-526-8300 choose option 3.*

**Protect Texas Fragile Kids (PTFK)**

*Family - Support Groups*

Statewide, TX 75204

972-638-0348

<http://www.protecttxfragilekids.org/>

Note About This Provider:

*PTFK is bringing you this CareMap in partnership with CareStarter. They are also facilitating extensive partnerships with a variety of organizations, such as Little Lobbyists, the Parker Lee Project, Trach Mommas of Louisiana, Moms of Trach Babies, and more to facilitate delivery of special needs-focused supplies and equipment.*

**2-1-1 Texas (211)**

*Family - Support Services & Assistance*

P.O. Box 149347, MC 2077, San Antonio, TX 78293

877-541-7905

<http://www.211texas.org/>

**Easter Seals Greater Houston**

*Family - Support Services & Assistance*

4888 Loop Central Drive, Suite 200, Houston, TX 77081

713-838-9050

<http://www.eastersealshouston.org/Programs/emergency-harvey-assistance.html>

### **Memorial Hermann Emergency Rooms**

*Medical - Emergency Center / After Hours Care*

Houston, TX 77002

713-222-2273

<http://www.memorialhermann.org/about-us/emergency-information/>

Note About This Provider:

*To find the Memorial Hermann emergency room nearest you, please call 713-222-2273.*

### **Shield HealthCare**

*Medical - Medical Supplies*

1000 N. Post Oak Road, Suite 280, Houston, TX 77055

800-493-7863

<http://www.shieldhealthcare.com/community/grow/>

Note About This Provider:

*For anyone impacted by the hurricane who is in need of formula, ostomy supplies, catheters, diapers (baby, child, or adult) or other products, please call 800-228-7150 or message Shield HealthCare on Facebook. You do not need to be a current Shield customer to request supplies.*

### **Living Hope Wheelchair Association**

*Medical - Mobility Solutions*

9500 Westview, Suite 104, Houston, TX 77055

281-764-6251

<http://www.lhwassociation.org/>

### **GemIni**

*Therapy - Apps & Online Products*

Houston, TX 77002

509-774-3252

<https://gemiini.org/#/get-started>

Note About This Provider:

*Free therapy to those impacted by the hurricane. GemIni will be collecting names and contact information for people who need the services on our website. In the Contact Us section, select Hurricane Harvey Relief and give us their address (or wherever they are now) in the comments section.*

Find more providers in the CareStarter app!

Website: [www.carestarter.co](http://www.carestarter.co)

Use the app online: [pft.carestarter.co](http://pft.carestarter.co)